

COMMITMENT TO THE CHILD PROTECTION

Principles

- Creation of a safe environment for children in our Hotel and in the surrounding area.
- Appointed staff members are responsible for ensuring children safety.
- We follow specific instructions on how to act in the unfortunate event of child abuse including child sexual exploitation.
- Awareness of the staff on child safety issues.
- Adoption of a policy that states that none of the following forms of child abuse is acceptable and/or tolerated (physical abuse, emotional abuse, sexual abuse, neglect: persistent failure to meet a child's basic physical and psychological needs, which are likely to impact on their development).
- Collaboration with the local authorities in order to ensure a prompt and effective response to any child abuse report. The Hotel does not employ children under any circumstances. The minimum age and the preconditions of employment is regulated by national legislation.
- Respect and adoption of the existing legislation and regulation on a national and international level.

Scope

Protecting children from any form of abuse or sexual exploitation.

Intentions

- To provide a safe environment for children.
- To avert any problematic situation.
- To collaborate in advance with the local authorities in order to ensure a prompt and effective response to any child abuse report. To train our personnel thus raising their awareness as well as appoint members of staff who are responsible for child safety.
- Publish the children policy of Michelangelo Resort & Spa, in a designated area in our Hotel so that all stakeholders are aware of it.
- Telephones that should be contacted if any of the above come into consideration: Reception of the Hotel: **0030 2242 28900**, Smile of the Child ,a voluntary, non-profit child welfare organization: **1056** and /or ELIZA a voluntary, non-profit organization against Child abuse : **10454**.

The Management feels responsibility towards the minors staying at the hotel. The staff is sensitized accordingly to report any inappropriate behavioral interactions between an adult and a child, which can be considered suspicious.

The hotel staff should report any inappropriate behavior to the supervisor of the department, who will inform the manager and he will take the necessary action by referring the incident to the local authorities or the tour guide.

Customers are kindly requested to report any behavior towards a minor that might be considered inappropriate to the hotel reception staff who will take action to further investigate the incident.