

DIMITRA BEACH HOTEL & SUITES

ANNUAL SUSTAINABILITY REPORT/ ASSESMENT 2023-2024

COMMITMENT

The hotel is committed to provide high quality hospitality services and try to exceed customer expectations by creating a friendly and hospitable atmosphere for their customers.

We continually seek to improve our services whilst minimize our negative environmental impact. Thus, achieving a safe and sustainable environment, contributing to the local community and complying with Health & Safety legislation are key issues in our policy.

Our principles include:

- Conserving our natural resources through the implementation of routine actions and by sustainable management
- Conserving energy and water
- Reducing, reusing & recycling waste
- Complying with relevant environmental legislation and regulations
- Supporting the local community by employing local people wherever possible and purchasing products and services from local suppliers
- Raising awareness to our staff on conservation energy issues
- Complying with health and safety legislative requirements
- Promoting, wherever possible, renewable and sustainable energy sources
- Setting energy and quality targets and regularly monitoring and evaluating our energy and quality performance
- Reviewing objectives & targets with the aim to continually improve on minimizing our environmental impact

During the summer period of 2023 our hotel has employed 187 people. Out of these people, 86 are men (46,99%) and 101 are women (54,01 %). Furthermore, we support multinational and multicultural working environment, due to that our employees come from various backgrounds and ethnicities, such as Albania, Romania 70 (37,43 %) people come from other ethnicities, while the rest 117 (62,57 %) are from Greece. We try to support our local community by employing locals; 120 (64,17%) our workers are locals, while 67 (35,83%) are non-locals

Correspondingly our top management positions are comprised of 3 women 5 men

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- Our target for 2024 is to keep a ratio of men to women 50% for each
- Our target for 2024 is to have at least 60% of our employees as locals

Annual Comparison Staff Allocation			
-	2022	2023	2024
Men	85	86	83
Women	100	101	90
Local	95	117	105
Non-local	90	70	68

As shown there is an increase of approximately 13% in the local personnel employed between the years compared

COMMUNITY - PROCUREMENT OF GOODS

We believe that responsible sourcing of goods is essential to reducing our environmental footprint and supporting local communities. Therefore, we prioritize procuring goods from suppliers who adhere to ethical and eco-friendly standards. Our procurement team diligently evaluates suppliers based on criteria such as fair labor practices, sustainable production methods, and minimal environmental impact.

By choosing suppliers who share our values, we aim to not only provide our guests with high-quality products but also contribute to a more sustainable future for our planet. From locally sourced organic produce to eco-friendly cleaning products, every purchasing decision Dimitra Beach reflects our dedication to sustainability."

Dimitra Beach Hotel purchases its goods and services from both local and non-local suppliers. Our primary suppliers are 46 and out of them, 26 (56,52%) are locals whilst the rest 20 (43,48 %) are non-locals.

We promote local culture by providing our guests with information on local sights, cultural and natural heritage guest experience leaflet upon their arrival at hotel in each respective room.

- Our target for 2024 is to have at least 60% of our primary suppliers as local companies
- Our target for 2024 is to increase our procurement of products with sustainability label
- Our target for 2024 is to organize at least 1 an activity with the participation of staff, customers and locals with the target area being Agios Fokas. For example tree-planting activity

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Annual Comparison Suppliers			
-	2022	2023	2024
Locals	25	26	26
Non-Local	20	20	20

As shown there is an increase of approximately 5% in the local suppliers between the years compared

WASTE MANAGEMENT

At Dimitra Beach, we understand the importance of responsible waste management in minimizing our environmental impact. We have implemented comprehensive waste management practices aimed at reducing, reusing, and recycling waste throughout our operations. Our staff is trained to segregate waste effectively, ensuring that recyclable materials are separated from general waste. Additionally, we actively seek partnerships with waste management companies that prioritize environmentally friendly disposal methods, such as waste-to-energy technologies. Through these efforts, we strive to minimize the amount of waste sent to landfills and reduce our carbon footprint. Furthermore, we continuously evaluate our waste management strategies to identify areas for improvement and innovation. By adopting sustainable waste management practices, Dimitra Beach is committed to preserving the environment for future generations while providing our guests with an eco-conscious hospitality experience.

Our primary waste recycling is glass, paper, plastic, aluminum, used cooking oil, batteries and cartons

In order to support the waste recycling of the above mentioned we have spread throughout the hotel recycling bins for plastic, paper which then we gather and move them to the corresponding waste bins provided by the municipality to collect.

We have 1 big recycling bin each for glass, waste press for carton near the supplies ramp where authorized companies take the wastes and replace the bins

For batteries there are 1 cylindrical bins positioned in reception area where at the end of the season they are retrieved by authorized companies

For urban wastes there are bins spread throughout the premises where at the end of the day they are retrieved and placed in specific ones provided by the municipality and stored in a storage area for them to be taken by the local authorities

- Our target for 2024 is to reduce the food waste produced by 3%
- Our target for 2024 is to promote recycling and increase recycled waste by 5%

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Annual Comparison Waste			
-	2022	2023	2024
Recyclable Waste	57165kg	50080kg	50281 kg
Food Waste	20787kg	18601kg	18886 kg
Plastic	9874kg	8823kg	9060kg

CHEMICALS

In year 2023 Dimitra Beach purchased totally 12463,5 lt of liquid Environmentally Hazardous Substances (which include Cleaning or sanitizing chemicals for housekeeping / food and beverage departments chemicals, Pool Chemicals and ground/garden chemicals).

Also, Dimitra Beach purchased totally 10125 Kg of solid Environmentally Hazardous Substances (which include Cleaning or sanitizing chemicals for housekeeping / food and beverage departments chemicals, Pool Chemicals and ground/garden chemicals).

In order to ensure that the correct amount of chemical is used for the daily cleaning activities chemical dispenser are installed in the housekeeping and kitchen areas to ensure the correct dosage of laundry or cleaning chemicals

Cleaning Program with depictions of the correct chemicals are placed in various areas where chemicals are frequently used i.e kitchen, housekeeping

- Our target for 2024 is to reduce chemical consumption by 2% and to research for environmentally friendly Chemicals where possible
- Our target for 2024 is to conduct training by an external contractor to educate the employees on the correct, efficient and safe use of those chemicals

Annual Comparison Hazardous Substances			
-	2022	2023	2024
Solid Hazardous Substances	10327,5	10125	TBD next assessment
Liquid Hazardous Substances	12712,77	12463,5	TBD next assessment

As shown there is a decrease of approximately 2% in the environmentally hazardous substances used between the years compared.

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WATER

In year 2023 Dimitra Beach had a total water consumption of 33969 (m³) for the entire hotel season.

In order to reduce the water consumption the hotel has Posters on saving water are placed on staff notice boards about environmental management tips.

The watering of our gardens takes between 07:00 and 09:00 am in order to prevent water waste. The watering of the gardens is done automatically by using a timer.

Our aim for 2024 is:

- is to reduce the level of water consumption by 2%
- is to install water usage measurement equipment hotel sections to specify the water consumption for each hotel area/section

Annual Comparison Water Usage			
-	2022	2023	2024
Water Used (m3)	34648	33969	TBD next assessment

As shown there is a decrease of approximately 2% in the water used between the years compared

ENERGY

In year 2023 Dimitra Beach had a total energy consumption of 1.017.487,82 kwh for the entire season.

In order to reduce energy usage we have implemented systems for magnet to switch off A/C units automatically when guests open the terrace door.

Posters on saving energy are placed on staff notice boards about environmental management tips.

Heat pumps and solar panels are installed for the heating and distribution of the hot water of the hotel

Our aim for 2024 is:

- is to reduce the level of energy consumption by 2%
- is to install energy usage measurement equipment hotel sections to specify the consumption for each hotel area/section
- A/C units are to be replaced with more energy efficient ones.

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Annual Comparison Energy Usage			
-	2022	2023	2024
Energy (Kwh)	1.037.837,5764	1.017.487,82	TBD next assessment

As shown there is a decrease of approximately 2% in the energy used between the years compared

FUEL CONSUMPTION

Fuel consumption for 2023 is 6926 lt for the entire season.

Our aim for 2024 is:

- Our target for 2024 is to reduce fuel consumption by 2% this year.

Annual Comparison Fuel Consumption			
-	2022	2023	2024
Fuel (Lt)	6.995,26	6926	TBD next assessment

As shown there is a decrease of approximately 1% in fuel usage between the years compared

MANAGEMENT OF HAZARDOUS SUBSTANCES

- Our staff, who handles cleaning & sanitizing and pool chemicals, have been provided with specific training on safe use of chemicals
- We have posted specific instructions from Material Safety Data Sheets on how to safely store chemicals in the common folders
- Hazardous waste, such as batteries, air conditioning units, used cooking oil are being recycled throughout the season.
- Our target for 2024 is to continue recycling batteries, used cooking oil

BIODIVERSITY

In our south-southwest end at a distance of approximately 3,5km, from the hotel is a designated cultural area Therma.

In order to reduce water use for irrigation we use local drought tolerant flora for the lawn and plants that enhance the local biodiversity such as oleander that attract endemic bees, birds and butterflies.

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Our targets for 2024 are:

- To conduct a gardening activity for placing and growing local drought flora with the guests at least once per year

CONCLUSION

A quick overview of this year's results shows a slight rise in the consumption of electricity and water, and diesel (fuel); though this can be explained by the rise in numbers of the guest-nights for 2023.

Our hotel, operates in a responsible way, thusly actively works towards being environmentally friendly, by changing old machinery with new ones, more energy efficient, by reducing consumption of hazardous substances; actively tries to be supportive of the local community, employing locals as well as non-locals, promoting our local heritage and sights; and supportive of the local economy by working with more local producers and suppliers.

We encourage you to help us to achieve our sustainability goals

Athanasios Karachalios

Hotel Manager